

# Welcome to Global Sabroe Parts



## Customer Service

- Order management
- Shared email:  
[BE-DK-PartsOrderHolme@jci.com](mailto:BE-DK-PartsOrderHolme@jci.com)



**Sales Coordinator**  
Ms. Eva Marie Wrang  
Tel. +45 2550 7901



**Sales Coordinator**  
Ms. Lil Borregaard Johansen  
Tel. +45 2550 7926



**Sales Coordinator**  
Ms. Thuy Tran Ankjærø  
Tel. +45 2550 7904



**Junior Sales Coordinator**  
Ms. Camilla Udesen  
Tel. +45 2550 7903

## Customer Relations & Business Support



**Business Support**  
Mr. Lars H. Grimar  
Tel. +45 2550 7905

Email:  
[Lars.H.Grimar@jci.com](mailto:Lars.H.Grimar@jci.com)

## Technical Support

- Quotations & technical issues.
- Create your enquiries in  
<https://easyparts.johnsoncontrols.com>
- or use shared email:  
[IRpartssupportdk@jci.com](mailto:IRpartssupportdk@jci.com)



**Senior Sales Representative**  
Mr. Henrik Sandberg  
Tel. +45 2922 7543



**Parts Sales Representative**  
Mr. Tonny H. Joergensen  
Tel. +45 2922 7518

## Shipping

- Logistics management
- Shared email  
[be-danmark-shipping@jci.com](mailto:be-danmark-shipping@jci.com)



**Logistics Analyst**  
Ms. Anne-Mette V. Emdal  
Tel. +45 2550 7896



**Logistics Analyst**  
Mr. Claus Broe Rasmussen  
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**Logistics Analyst**  
Mr. Hamse Ibrahim  
Tel. +45 2550 7818



**Logistics Analyst**  
Ms. Mette Nielsen  
Tel. +45 2550 7842

## Opening hours

Office	Monday–Thursday: 8.00 – 16.30 (CET) Friday: 8.00 – 16.00 (CET)
Warehouse	Monday-Friday: 7.00 – 17.00 (CET)
Emergency hotline	+45 2027 1266 (only outside opening hours and against fee.)

## Quotations and ordering of parts

- Online in EasyParts: <https://easyparts.johnsoncontrols.com>
- Quotation by email: [IRpartssupportdk@jci.com](mailto:IRpartssupportdk@jci.com)
- Ordering by email: [BE-DK-PartsOrderHolme@jci.com](mailto:BE-DK-PartsOrderHolme@jci.com)

## Freight

Export shipments from Denmark will be shipped with our primary forwarders:

- Courier – DHL, TNT/FedEx, UPS
- Airfreight – Geodis / DSV Air & Sea
- Sea freight – Geodis / DSV Air & Sea

We have excellent rates due to our rate shopping tool and will always offer you the best and cheapest freight, without sacrificing the service level.

Shipments will be sent prepaid on CPT terms and freight charges will be invoiced according to actual weight/dims per package

*For questions or special transport requirements, please contact Customer Support by email:*  
[BE\\_DK-PartsOrderHolme@jci.com](mailto:BE_DK-PartsOrderHolme@jci.com)

## Managers



**Director, Global Parts IR**  
Mr. Peter Bo Joergensen  
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**Head of Operations BA**  
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**Materials & Logistics Manager**  
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